

# **California Legal Services (Title III B)** **Statewide Quarterly Report**

**Fiscal Year: 2009-2010**

**Quarter: 1**

Total Unduplicated Client Count for Quarter: 10,121

Total Cases Closed in Quarter: 9,564

Total Units of Service for Quarter (Unit=1 Hour): 46,032

## **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER**

### **CLIENT AGE**

|   |        |
|---|--------|
| 60-64:                                  | 2,238  |
| 65-74:                                  | 3,887  |
| 75-84:                                  | 2,780  |
| 85+:                                    | 1,015  |
| Client Declined to Provide Information: | 201    |
| Total:                                  | 10,121 |

### **CLIENT GENDER**

|         |        |
|---------|--------|
| Male:   | 3,816  |
| Female: | 6,305  |
| Total:  | 10,121 |

### **OTHER CLIENT CHARACTERISTICS**

|   |       |
|---|-------|
| Frail/Disabled:                                   | 3,003 |
| Homebound:  | 233   |
| Lives Alone:                                      | 4,783 |
| Institutionalized:                                | 114   |
| Suspected Victim of Elder Abuse/Exploitation:     | 295   |
| Limited English:                                  | 1,147 |
| Rural:  | 1,787 |
| Greatest Economic Need (Minority):                | 1,829 |
| Greatest Economic Need (Non-Minority):            | 2,946 |
| Greatest Economic Need (Minority Status Unknown): | 336   |

### **CLIENT RACE**

|   |        |
|---|--------|
| Two or More Races:                      | 178    |
| Caucasian:                              | 7,275  |
| African American:                       | 737    |
| Native American/Native Alaskan:         | 80     |
| Asian/Pacific Islander                  |        |
| Asian Indian:                           | 49     |
| Cambodian:                              | 6      |
| Chinese:                                | 245    |
| Filipino:                               | 197    |
| Japanese:                               | 88     |
| Korean:                                 | 69     |
| Laotian:                                | 2      |
| Vietnamese:                             | 71     |
| Guamanian:                              | 2      |
| Hawaiian:                               | 6      |
| Samoan:                                 | 3      |
| Other Asian/Pacific Islander:           | 85     |
| Race Unknown/Some Other Race:           | 479    |
| Client Declined to Provide Information: | 549    |
| Total:                                  | 10,121 |

**California Legal Services (Title III B)**  
**Statewide Quarterly Report**

**Fiscal Year: 2009-2010**

**Quarter: 1**

**CLIENT ETHNICITY**

Hispanic/Latino: 1,645

| <b>CASES OPENED IN QUARTER</b><br>(Total Cases Opened by Legal Problem Code) |
|--|
|--|

| <b>CASES CLOSED IN QUARTER</b><br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|--|-----------------------------------|---------------------------|
| Counsel and Advice (CA)  | Limited Additional Services (LAS) | Legal Representation (LR) |

**CONSUMER/FINANCE**

|                                 |   |   |   |  |
|---------------------------------|---|---|---|--|
| A1. Bankruptcy/Debt Collection: | <span style="border: 1px solid black; padding: 2px;">1,047</span> | <span style="border: 1px solid black; padding: 2px;">778</span> | <span style="border: 1px solid black; padding: 2px;">213</span> | <span style="border: 1px solid black; padding: 2px;">27</span> |
| A2. Contracts/Warranties:       | <span style="border: 1px solid black; padding: 2px;">400</span>   | <span style="border: 1px solid black; padding: 2px;">277</span> | <span style="border: 1px solid black; padding: 2px;">78</span>  | <span style="border: 1px solid black; padding: 2px;">7</span>  |
| A3. Other Consumer/Finance:     | <span style="border: 1px solid black; padding: 2px;">688</span>   | <span style="border: 1px solid black; padding: 2px;">380</span> | <span style="border: 1px solid black; padding: 2px;">208</span> | <span style="border: 1px solid black; padding: 2px;">45</span> |

**EMPLOYMENT**

|                       |  |  |  |   |
|-----------------------|--|--|--|---|
| B1. Discrimination:   | <span style="border: 1px solid black; padding: 2px;">20</span> | <span style="border: 1px solid black; padding: 2px;">14</span> | <span style="border: 1px solid black; padding: 2px;">3</span>  | <span style="border: 1px solid black; padding: 2px;">0</span> |
| B2. Other Employment: | <span style="border: 1px solid black; padding: 2px;">85</span> | <span style="border: 1px solid black; padding: 2px;">59</span> | <span style="border: 1px solid black; padding: 2px;">24</span> | <span style="border: 1px solid black; padding: 2px;">1</span> |

**FAMILY**

|   |   |   |  |  |
|---|---|---|--|--|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | <span style="border: 1px solid black; padding: 2px;">293</span> | <span style="border: 1px solid black; padding: 2px;">216</span> | <span style="border: 1px solid black; padding: 2px;">53</span> | <span style="border: 1px solid black; padding: 2px;">10</span> |
| C2. Conservatorship:  | <span style="border: 1px solid black; padding: 2px;">186</span> | <span style="border: 1px solid black; padding: 2px;">78</span>  | <span style="border: 1px solid black; padding: 2px;">56</span> | <span style="border: 1px solid black; padding: 2px;">12</span> |
| C3. Other Family:   | <span style="border: 1px solid black; padding: 2px;">243</span> | <span style="border: 1px solid black; padding: 2px;">133</span> | <span style="border: 1px solid black; padding: 2px;">44</span> | <span style="border: 1px solid black; padding: 2px;">3</span>  |

**HEALTH/COMMUNITY BASED CARE**

|  |   |   |  |  |
|--|---|---|--|--|
| D1. Medi-Cal/Medicaid:                 | <span style="border: 1px solid black; padding: 2px;">413</span> | <span style="border: 1px solid black; padding: 2px;">267</span> | <span style="border: 1px solid black; padding: 2px;">81</span> | <span style="border: 1px solid black; padding: 2px;">23</span> |
| D2. Medicare:                          | <span style="border: 1px solid black; padding: 2px;">195</span> | <span style="border: 1px solid black; padding: 2px;">77</span>  | <span style="border: 1px solid black; padding: 2px;">64</span> | <span style="border: 1px solid black; padding: 2px;">11</span> |
| D3. Other Health/Community Based Care: | <span style="border: 1px solid black; padding: 2px;">196</span> | <span style="border: 1px solid black; padding: 2px;">133</span> | <span style="border: 1px solid black; padding: 2px;">31</span> | <span style="border: 1px solid black; padding: 2px;">6</span>  |

**HOUSING**

|  |   |   |   |  |
|--|---|---|---|--|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | <span style="border: 1px solid black; padding: 2px;">1,072</span> | <span style="border: 1px solid black; padding: 2px;">648</span> | <span style="border: 1px solid black; padding: 2px;">174</span> | <span style="border: 1px solid black; padding: 2px;">45</span> |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | <span style="border: 1px solid black; padding: 2px;">549</span>   | <span style="border: 1px solid black; padding: 2px;">394</span> | <span style="border: 1px solid black; padding: 2px;">102</span> | <span style="border: 1px solid black; padding: 2px;">18</span> |
| E3. Other Housing:   | <span style="border: 1px solid black; padding: 2px;">385</span>   | <span style="border: 1px solid black; padding: 2px;">261</span> | <span style="border: 1px solid black; padding: 2px;">71</span>  | <span style="border: 1px solid black; padding: 2px;">5</span>  |

**California Legal Services (Title III B)**  
**Statewide Quarterly Report**

**Fiscal Year: 2009-2010**

**Quarter: 1**

**INCOME MAINTENANCE**

|   |     |     |    |    |
|---|-----|-----|----|----|
| F1. Social Security:                    | 320 | 168 | 52 | 5  |
| F2. Supplemental Security Income (SSI): | 306 | 181 | 63 | 10 |
| F3. Pensions/Retiree Benefits:          | 76  | 50  | 12 | 1  |
| F4. Other Income Maintenance:           | 224 | 159 | 48 | 4  |

**INDIVIDUAL RIGHTS**

|                                       |     |     |    |     |
|---------------------------------------|-----|-----|----|-----|
| G1. Immigration/Naturalization:       | 109 | 45  | 11 | 15  |
| G2. Elder Abuse/Neglect/Exploitation: | 308 | 146 | 57 | 59  |
| G3. Other Individual Rights:          | 385 | 281 | 41 | 407 |

**MISCELLANEOUS**

|  |       |     |     |    |
|--|-------|-----|-----|----|
| H1. Estate Planning/Wills/Trusts:          | 1,647 | 893 | 509 | 13 |
| H2. Advance Health Care Directives (AHCD): | 608   | 196 | 301 | 0  |
| H3. Financial Powers of Attorney:          | 558   | 219 | 173 | 1  |
| H4. Other Miscellaneous:                   | 432   | 249 | 62  | 3  |

**TOTAL CASES OPENED IN QUARTER:** 10,745

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

|                             |                                |                               |
|-----------------------------|--------------------------------|-------------------------------|
| TOTAL COUNSEL<br>AND ADVICE | TOTAL LIMITED<br>ADD. SERVICES | TOTAL LEGAL<br>REPRESENTATION |
| 6,302                       | 2,531                          | 731                           |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 40,647

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 143

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 540

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 156

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 553